

भारतीय विमानपत्तन आर्थिक विनियामक प्राधिकरण
Airports Economic Regulatory Authority of India

आदेश संख्या 19/2025-26
Order No. 19/2025-26

ऐरा कार्यालय/AERA Office
तृतीय तल, उड़ान भवन/3rd Floor, Udaan Bhawan
सफदरजंग हवाईअड्डा/Safdarjung Airport
नई दिल्ली/New Delhi – 110003

जारी करने की तारीख: 25.09.2025
Date of Issue: 25.09.2025

सेवा/ Service : ग्राउंड हैंडलिंग सेवाएं (जीएचएस)
Ground Handling Services (GHS)

सेवा प्रदाता/Service provider : मैसर्स एजीएच पोर्ट एविएशन सर्विसेज प्राइवेट लिमिटेड
M/s AGHPort Aviation Services Private Limited

हवाईअड्डा/Airport : नवी मुंबई अंतर्राष्ट्रीय हवाईअड्डा, नवी मुंबई
Navi Mumbai International Airport, Navi Mumbai

हवाईअड्डा प्रचालक/Airport Operator : नवी मुंबई इंटरनेशनल एयरपोर्ट प्राइवेट लिमिटेड
(एनएमआईएल)
Navi Mumbai International Airport Private Limited
(NMIAL)

विषय: नवी मुंबई अंतर्राष्ट्रीय हवाईअड्डा, नवी मुंबई में मैसर्स एजीएचपोर्ट एविएशन सर्विसेज प्राइवेट लिमिटेड द्वारा प्रदान की जाने वाली ग्राउंड हैंडलिंग सेवाओं के लिए वाणिज्यिक प्रचालन की तारीख (सीओडी) से 31.03.2026 तक के लिए तदर्थ टैरिफ निर्धारित करने के मामले में।

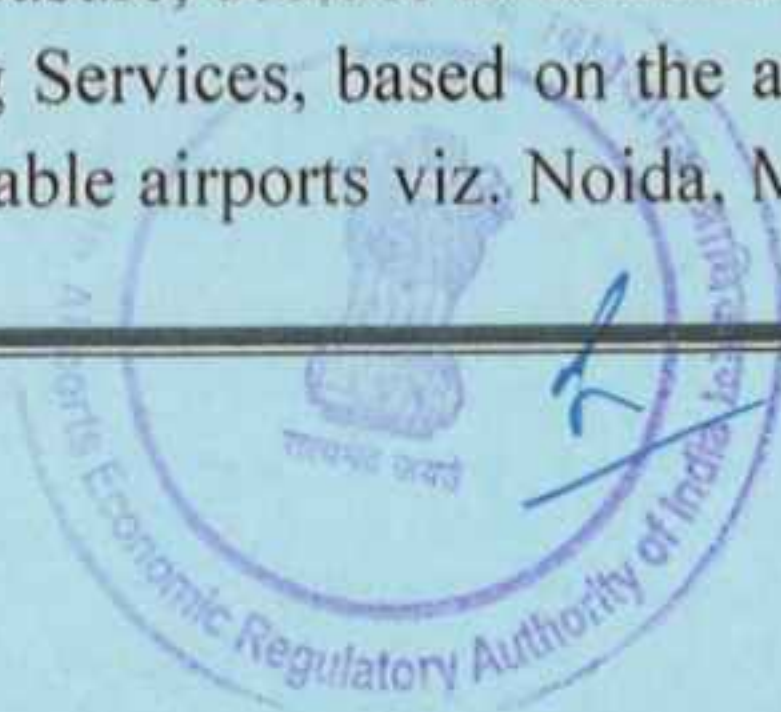
Subject: In the matter of Determination of Ad-hoc Tariff for Ground Handling Services to be provided by M/s AGHPort Aviation Services Private Limited at Navi Mumbai International Airport, Navi Mumbai w.e.f. Commercial Operation Date (COD) till 31.03.2026.

ISP Submission

1. M/s IndoThai Airport Management Services Private Limited was selected through a bidding process for provision of Ground Handling Services at the Navi Mumbai International Airport by the Airport Operator i.e., M/s Navi Mumbai International Airport Private Limited (NMIAL). M/s IndoThai Airport Management Services Private Limited (successful bidder) has incorporated a new subsidiary company i.e. M/s AGHPort Aviation Services Private Limited as the Service Provider for providing Ground Handling Services (GHS) at the Navi Mumbai International Airport.
2. M/s AGHPort Aviation Services Private Limited, the Independent Service Provider (ISP), vide its letter dated 08.08.2025 requested the Authority to approve the ad-hoc tariff in respect of Ground Handling Services (GHS) to be provided at Navi Mumbai International Airport, based on the Tariff for Ground Handling Services in respect of Mumbai Airport already approved by AERA, till the determination of regular Tariff for the ISP by AERA.
3. M/s AGHPort Aviation Services Private Limited in its submission for approval of Ad hoc Tariff has submitted the copies of following documents: -
 - (i) Letter of Award (LOA) no. NMIAL/INDOTHAI/PRJ/0480 dated 17.03.2025 issued by NMIAL for undertaking Ground Handling Services at the Navi Mumbai International Airport.
 - (ii) Certificate of Incorporation of M/s AGHPort Aviation Services Private Limited dated 22.04.2025.
 - (iii) Ground Handling Service Agreement executed on 23.05.2025 between the Airport Operator (NMIAL) and M/s AGHPort Aviation Services Private Limited.
4. Subsequently, the ISP vide email dated 22.09.2025 submitted a copy of security clearance granted by BCAS vide its letter no. CAS (M)-2025/Esahaj/NMIAL/Aux/M/s AGHPort/F-01(E-274767) dated 22.09.2025 in favour to AGHPort Aviation Services Private Limited for GHS at Navi Mumbai International Airport, valid for 5 years from the date of issuance of security clearance.

Authority's Examination

5. The Authority notes that M/s AGHPort Aviation Services Private Limited has executed a License Agreement with Airport Operator (NMIAL) on 23.05.2025 for providing Ground Handling Services at Navi Mumbai International Airport for a period of ten years.
6. It has been noted that the ISP has received security clearance by BCAS, vide its letter dated 22.09.2025. The Security clearance granted by BCAS is valid for a period of 5 years from the date of issuance of security clearance.
7. The Authority, after having examined the submission of the M/s AGHPort Aviation Services Private Limited regarding approval of tariff for their proposed ground handling operations at Navi Mumbai airport, is of the view that it will take some time for ISP to submit the MYTP (in respect of the ground handling services at Navi Mumbai airport) and completion of due regulatory process for the determination of regular tariff for the service provider.
8. Meanwhile, in order to enable the ISP to commence commercial operations at Navi Mumbai airport, the Authority, as an interim measure, decides to consider the ad-hoc Tariff for the ISP in respect of its proposed Ground Handling Services, based on the analysis of the tariff of GHS approved by AERA earlier at other comparable airports viz. Noida, Mopa Goa and CSMIA, Mumbai Airports.



The Authority has considered the competitive rates for GHS Services as an Ad-hoc Tariff for the ISP at Navi Mumbai airport, as per the Annexure I, II and III to this Order.

ORDER

9. Upon careful consideration of the submissions made by the ISP at para 1,2,3 and 4 above and the relevant material available on records, the Authority, in exercise of powers conferred by Section 13(1)(a) of the Airports Economic Regulatory Authority of India Act, 2008, hereby orders that:
- (i) M/s AGHPort Aviation Services Private Limited, is allowed to levy and collect charges for the Ground Handling Services at Navi Mumbai International Airport as per the **Annexure-I, II & III**, as an interim arrangement, **effective from the Commercial Operation Date (COD) up to 31.03.2026**, or, till the determination of regular Tariff for the ISP, whichever is earlier.
 - (ii) The Authority decides that the Tariff(s) for the Domestic 'Non-Scheduled & General Aviation Flights' shall not exceed the approved Tariff(s) for the relevant Domestic Scheduled Flights for similar class of aircraft(s).
 - (iii) Tariff approved, as above, shall be the maximum charges to be levied to users. No other charge(s) is to be levied over and above the approved Tariff.
 - (iv) M/s AGHPort Aviation Services Private Limited shall ensure compliance of Standardization of Ground Handling Equipment at Navi Mumbai International Airport, in accordance with the directives issued by the Ministry of Civil Aviation vide letter no. AV-24011/10/2021-AAI-MOCA dated 27.10.2022.
 - (v) The Tariff approved hereinunder is excluding of applicable taxes.
 - (vi) The Airport Operator shall publish the approved Tariff for M/s AGHPort Aviation Services Private Limited at Navi Mumbai International Airport at its official website for the information of all Stakeholders.
 - (vii) The Airport Operator shall ensure compliance of this Order.

प्राधिकरण के आदेश से और उसके नाम पर

By the order of and in the name of the Authority

(सुयश नारायण)

सचिव, ऐरा

To,

Shri Vikash Ladia,
Director,

M/s AGHPort Aviation Services Pvt. Ltd.,
PAP No. 03 Suchita Business, Park Patel Chowk, Mumbai - 400077

Copy for information to:

- 1) Secretary, Ministry of Civil Aviation, Rajiv Gandhi Bhawan, Safdarjung Airport, New Delhi-110003
- 2) Sh BVJK Sharma, Chief Executive Officer, Navi Mumbai International Airport Ltd, New Project Office, C17 Amara Marg, Panvel, Maharashtra, Mumbai

**Ad-hoc Tariff approved by AERA for M/s AGHPort Aviation Services Pvt. Ltd
in respect of Ground Handling Services
at Navi Mumbai International Airport, Navi Mumbai
w.e.f. Commercial Operations Date (COD) till 31.03.2026**

For Scheduled Aircraft Operators (Domestic & International)

(Charges in ₹)

Particulars of Aircraft Code	Pax Services	Ramp Services	Full / Comprehensive Services
Domestic Passenger Flights*			
CODE B	5300	15500	20500
CODE C	6100	18800	24900
CODE D	8800	25700	34500
International Passenger Flights			
CODE C	35973	107919	143892
CODE D	48176	144527	192703
CODE E	67446	202338	269784
CODE F	84307	252923	337230
Domestic Freighter Flights			
CODE C	N/A	37160	N/A
CODE D	N/A	61933	N/A
CODE E	N/A	105286	N/A
CODE F	N/A	184800	
International Freighter Flights			
CODE C	N/A	126000	N/A
CODE D	N/A	189000	N/A
CODE E	N/A	249323	N/A
CODE F	N/A	327600	N/A

*Tariff for Domestic Scheduled Flights is also applicable to Domestic 'Non-Scheduled & General Aviation Flights'.

Notes:

- Charges indicated above are excluding of all applicable taxes.
- Charges indicated above are the maximum/ ceiling charges that could be levied to users. No other charge(s) is to be levied over and above the approved charges.
- For payment in foreign currency, the RBI conversion rate as on the last day of the previous month will be applicable for the first fortnight and the rate as on the 15th of the month will be applicable for the second fortnight.

Ad-hoc Tariff approved by AERA for AGHPort Aviation Services Pvt.
in respect of Ground Handling Services
at Navi Mumbai International Airport, Navi Mumbai
w.e.f. Commercial Operations Date (COD) till 31.03.2026

For International 'Non-Scheduled & General Aviation Flights'

MTOW of Aircraft	International (in ₹)
0-5000	49502
5001-10000	90295
10001- 20000	136263
20001- 35000	155954
35001- 40000	166266
40001- 50000	173646
50001- 100000	180753
100001 - 200000	247070
200001- 300000	307225
300001 and above	390760

Notes:

- Charges indicated above are excluding of all applicable taxes.
- Charges indicated above are the maximum/ ceiling charges that could be levied to users. No other charge(s) is to be levied over and above the approved charges.
- For payment in foreign currency, the RBI conversion rate as on the last day of the previous month will be applicable for the first fortnight and the rate as on the 15th of the month will be applicable for the second fortnight.

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**Ad-hoc Tariff approved by AERA for AGHPort Aviation Services Pvt. Ltd
in respect of Ground Handling Services at
Navi Mumbai International Airport, Navi Mumbai
w.e.f. Commercial Operations Date (COD) till 31.03.2026**

**(A) - Item wise charges for Additional/Optional Services in respect of Domestic & International
Scheduled Operators**

S.No.	Particulars of Services	UNIT	Charges (in ₹)	
			Domestic*	International
1	Air conditioner unit (NB)	Per Hour	14210	18131
2	Air conditioner unit (WB)	Per Hour	18110	28626
3	Air starter Unit (NB)	Per Start	14972	19195
4	Air starter Unit (WB)	Per Start	21463	28421
5	Aircraft Disinfection - Freighter Aircrafts	Per service	4837	6202
6	Aircraft Disinfection - Pax Aircrafts Code C	Per service	7881	10104
7	Aircraft Disinfection - Pax Aircrafts Code D/E	Per service	14883	19080
8	Aircraft Disinfection - Pax Aircrafts Code F	Per service	22663	29747
9	Aircraft Marshaling	Per service	3473	3370
10	Ambulift	Per Flight Leg	5954	8269
11	Apron Transport (Passenger)	Per Trip	4465	5788
12	Arrange non - Schedule Crew Hotel	Per Flight	1283	1645
13	Air Traffic Control Payment Services	Per Flight	2977	6125
14	Baggage / Id	Per Service	2940	3308
15	Baggage / Cargo Cart	Per Hour	1488	2450
16	Ballast bags refill	Per refill per bag	1277	1637
17	Blue Collar Staff	Per staff per hour	2205	2878
18	Brake Cooling Services	Per Flight	12250	16171
19	Cabin Loading / unloading NB	Per Hour	12495	16416
20	Cabin Loading / unloading WB	Per Hour	14456	19111
21	Cargo Supervision Services	Per Flight	8330	8330
22	Container Pallet / Dolly	Per Hour	1488	2695
23	Container Pallet / Dolly 20 FT	Per Hour	1985	4410
24	Conveyor Belt Loader	Per Hour	4961	8347
25	Crew Transport	Per Trip	1786	4134
26	Deportee / Inadmissible Pax Handling	Per Passenger	3430	4508

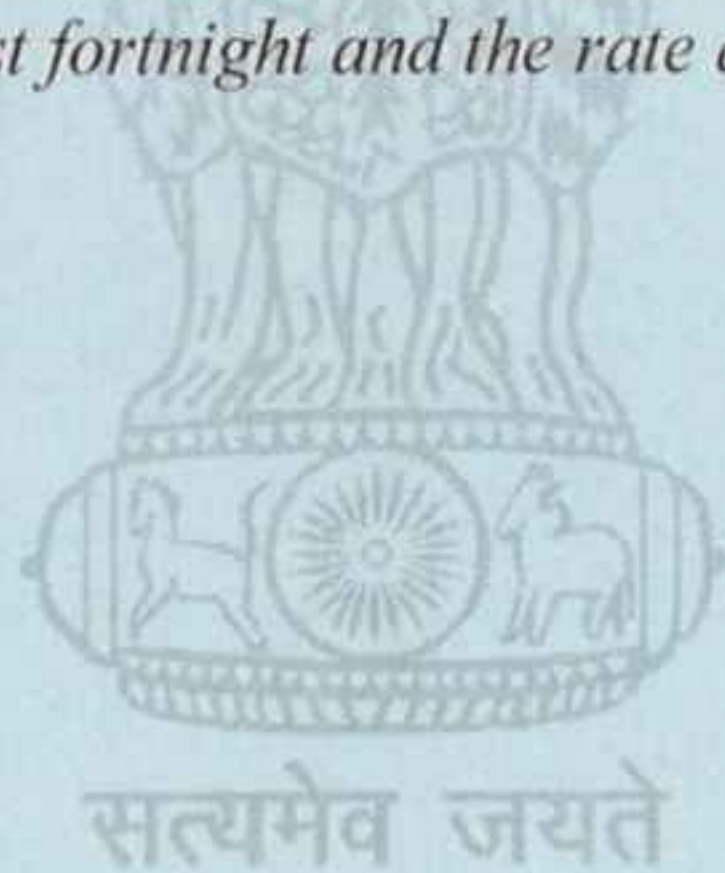
S.No.	Particulars of Services	UNIT	Charges (in ₹)	
			Domestic*	International
27	Direct Crew through airport facilities	Per Service	992	3382
28	Excess Baggage Fee (% of Collection)	as per collection	0	0
29	Exterior Clearing - WB	Per Service	19601	27441
30	Exterior Clearing - NB	Per Service	19601	26257
31	Fork Lift 3 Tons	Per Hour	5618	8085
32	Full body suit PPE	Per suit	1322	1695
33	Ground Power Unit	Per Hour	4961	12403
34	Headset Services	Per Flight	1764	2940
35	Interior Deep Cleaning - NB	Per service	7840	9310
36	Interior Deep Cleaning - WB	Per service	9555	14456
37	Interior Turn Cleaning - NB	Per service	7350	9310
38	Interior Turn Cleaning - WB	Per service	9310	13230
39	Lower Deck Loader (LDL)	Per Hour	13230	21071
40	Manual Check - In	Per Passenger	132	170
41	Main Deck loader (MDL)	Per Hour	14701	22296
42	Operational Flight Plan print out	Per Service	595	2450
43	Passenger Step (mobile-NB)	Per Hour	1488	4900
44	Passenger Step (mobile-WB)	Per Hour	3675	7105
45	Push Back for - NB Aircraft	Per Push	11907	16500
46	Push Back for - WB Aircraft	Per Push	15876	19845
47	Stationary (Boarding cart & tags)	Per Flight	4410	8330
48	Tail Stand	Per Hour	6615	8575
49	Toilet Truck	Per Service	2977	11638
50	Towbar	Per Use	1985	5949
51	Towing of NB Aircraft	Per Tow	13892	17736
52	Towing of WB Aircraft	Per Tow	23814	23979
53	Transit w/o visa pax	Per Passenger	4192	5375
54	Trestle (Standard size -4 ft)	Per Hour	992	1654
55	Tugs	Per Hour	2756	3920
56	Unit Load Device (ULD) Storage	Per ULD/Per Day	551	735
57	Unaccompanied Minor Handling	Per UM	3491	4900
58	Vacuum Cleaner	Per Hour	1838	2357
59	VIP Vehicle (Innova range)	Per Trip	5954	7855
60	VIP Vehicle (Luxury-Mercedes/ BMW)	Per Trip	5954	7855

S.No.	Particulars of Services	UNIT	Charges (in ₹)	
			Domestic*	International
61	VIPs Meet & Assist	Per Passenger	4192	5375
62	Water Truck	Per Service	2977	11760
63	Water Uplift	Per litre	5	9
64	Wheel Chair	Per Service	992	2067
65	White Collar Staff	Per staff per hour	3063	4097

**Tariff for Domestic Flights is also applicable to Domestic 'Non-Scheduled and General Aviation'.*

Notes:

- Charges indicated above are excluding of all applicable taxes.
- Charges indicated above are the maximum/ ceiling charges that could be levied to users. No other charge(s) is to be levied over and above the approved charges.
- For payment in foreign currency, the RBI conversion rate as on the last day of the previous month will be applicable for the first fortnight and the rate as on the 15th of the month will be applicable for the second fortnight.



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(B) - Item wise charges for Additional/ Optional Services in respect of International 'Non-Scheduled Operators & General Aviation'

S.NO.	SERVICES	UNIT	Amount (in ₹)
			International
1	Air Conditioner Unit (NB)	Per Hour	23796
2	Air Conditioner Unit (WB)	Per Hour	22663
3	Air Starter Unit (NB)	Per Start	31606
4	Air Starter Unit (WB)	Per Start	35526
5	Aircraft Disinfection - Freighter A/Cs	Per service	6202
6	Aircraft Disinfection - Pax A/C Code C	Per service	10104
7	Aircraft Disinfection - Pax A/C Code D/E	Per service	19080
8	Aircraft Disinfection - Pax A/C Code F	Per service	29747
9	Aircraft marshalling	Per service	4134
10	Ambulift	Per flight leg	13919
11	Apron Transport (Passenger)	Per Trip	5788
12	Arrange non-scheduled Crew HOTAC	Per flight	1645
13	ATC payment services	Per flight	6615
14	Baggage ID	Per Service	3308
15	Baggage/Cargo cart	Per Hour	1043
16	Ballast Bags refill	Per refill-per bag	1637
17	Blue collar staff	Per staff per hour	3427
18	Brake Cooling Service	Per flight	20213
19	Cabin loading/unloading NB	Per hour	17960
20	Cabin loading/unloading WB	Per hour	22450
21	Cargo Supervision services	Per flight	10413
22	Container/Pallet Dolly	Per Hour	2011
23	Container/Pallet Dolly 20 FT	Per Hour	5513
24	Conveyor belt Loader	Per Hour	8347
25	Crew Transport	Per Trip	4568
26	Deportee/INAD handling	Per Passenger	5375
27	Direct crew through airport facilities	Per Service	3382
28	Excess Baggage Fee (% of collection)	As per collection	10%
29	Exterior Cleaning - NB	Per Service	26257
30	Exterior Cleaning - WB	Per Service	36016
31	Forklift 3 Tons	Per Hour	11270
32	Full body suit PPE	Per suit	1695
33	Ground Power Unit	Per Hour	13602
34	Headset service	Per Flight	3675
35	Interior Deep Cleaning - NB	Per Service	11638
36	Interior Deep Cleaning - WB	Per Service	16538

S.NO.	SERVICES	UNIT	Amount (in ₹)
			International
37	Interior Turn Cleaning - NB	Per Service	11638
38	Interior Turn Cleaning - WB	Per Service	16538
39	Lower Deck Loader (LDL)	Per hour	26338
40	Manual Check-In	Per Passenger	170
41	Main Deck Loader (MDL)	Per hour	27870
42	Operational Flight Plan Print Out	Per service	3063
43	Passenger Step (mobile – NB)	Per Hour	5949
44	Passenger Step (mobile – WB)	Per Hour	8882
45	Pushback for narrow body aircraft	Per Push	16500
46	Pushback for wide body aircraft	Per Push	22480
47	Stationery (Boarding card & Tags)	Per Flight	8980
48	Tail stand	Per Hour	10719
49	Toilet truck	Per Service	11787
50	Tow Bar	Per Use	5949
51	Towing of narrow body aircraft	Per Tow	17736
52	Towing of wide body aircraft	Per Tow	30756
53	Transit w/o visa pax	Per Passenger	7028
54	Trestle (standard size - 4ft)	Per Hour	2245
55	Tugs	Per Hour	4900
56	ULD Storage	Per ULD/per day	1041
57	UM Handling	Per UM	4618
58	Vacuum Cleaner	Per Hour	2357
59	VIP Vehicle (Innova Range)	Per trip	12403
60	VIP Vehicle (Luxury - Mercedes/ BMW / AUDI range)	Per trip	15711
61	VIPs	Per Passenger	7028
62	Water truck	Per Service	11025
63	Water Uplift	Per Ltr.	9
64	Wheel Chair	Per Service	2894
65	White collar staff	Per staff per hour	4594

Notes:

- Charges indicated above are excluding of all applicable taxes.
- Charges indicated above are the maximum/ ceiling charges that could be levied on to users. No other charge is to be levied over and above the approved ceiling charges.
- For payment in foreign currency, the RBI conversion rate as on the last day of the previous month will be applicable for the first fortnight and the rate as on the 15th of the month will be applicable for the second fortnight.