

**भारतीय विमानपत्तन आर्थिक विनियामक प्राधिकरण**  
**Airports Economic Regulatory Authority of India**

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**आदेश संख्या 14/2025-26**

**Order No. 14/2025-26**

तृतीय तल/ 3rd Floor,  
उड़ान भवन/ Udaan Bhawan,  
सफदरजंग हवाईअड्डा/ Safdarjung Airport  
नई दिल्ली/New Delhi – 110003

**जारी करने की तारीख: 18.09.2025**

**Date of Issue: 18.09.2025**

सेवा/Service : ग्राउंड हैंडलिंग सेवाएं / Ground Handling Services

सेवा प्रदाता/Service provider : इंडोथाई एयरपोर्ट मैनेजमेंट सर्विसेज (इंडिया) प्राइवेट लिमिटेड /  
IndoThai Airport Management Services (India) Private Limited

हवाईअड्डा/Airport : सरदार वल्लभभाई पटेल अंतरराष्ट्रीय हवाईअड्डा, अहमदाबाद /  
Sardar Vallabhbhai Patel International Airport (SVPIA),  
Ahmedabad

हवाईअड्डा प्रचालक/  
Airport Operator : अहमदाबाद इंटरनेशनल एयरपोर्ट लिमिटेड (एआईएएल) /  
Ahmedabad International Airport Limited (AIAL)

विषय: मैसर्स इंडो थाई अहमदाबाद प्राइवेट लिमिटेड द्वारा सरदार वल्लभभाई पटेल अंतरराष्ट्रीय हवाईअड्डा, अहमदाबाद में प्रदान जा रही ग्राउंड हैंडलिंग सेवाओं के संबंध में 14.08.2025 से 31.03.2026 तक तदर्थ टैरिफ के विस्तार के लिए।

**Sub: Extension of Ad-hoc Tariff for Ground Handling Services provided by M/s IndoThai Airport Management Services (India) Private Limited at Sardar Vallabhbhai Patel International Airport, Ahmedabad effective from 14.08.2025 to 31.03.2026.**

**Background and Independent Service Provider's submission:**

1. M/s IndoThai Airport Management Services Pvt. Ltd. (hereinafter referred as "M/s IndoThai"), the Independent Service Provider (ISP) is providing Ground Handling Services (GHS) at Ahmedabad International Airport on interim basis, as per the letter of award issued by the Airport Operator dated 16.05.2025 issued by the airport operator i.e. Ahmedabad International Airport Limited (AIAL).
2. AERA, vide Order no. 04/2025-26 dated 17.06.2025 had earlier approved ad-hoc tariff in respect of Ground Handling Services at Ahmedabad airport in favour of M/s IndoThai upto 14.08.2025, to enable the ISP to take over the operations from the erstwhile ground handling agency at Ahmedabad



airport i.e. M/s Celebi, whose security clearance was withdrawn by the BCAS on 15.05.2025 on the grounds of national security.

3. Now, M/s IndoThai vide letter dated 19.08.2025 has informed that they have emerged as selected successful bidder in the RFP floated by the airport operator (AIAL) for provision of Ground Handling Services (GHS) on regular basis at Sardar Vallabhbhai Patel International Airport, Ahmedabad for a period of 10 years. Pursuant to the above, the airport operator (AIAL) has issued a letter of award dated 19.07.2025 in favour of M/s IndoThai.
4. Meanwhile, the Airport Operator in order to enable the M/s IndoThai to complete the formalities relating to award of new concession (awarded as per the letter of award dated 19.07.2025), has extended the validity of letter of interim award dated 16.05.2025 issued earlier in favour of M/s IndoThai (relating to interim arrangement for provision of ground handling services at Ahmedabad airport), for a further period of 90 days, effective from 14.08.2025 to 11.11.2025, vide AIAL's letter dated 13.08.2025.
5. The ISP in its letter dated 19.08.2025 to AERA has requested the Authority to extend the validity of Ad-hoc Tariff in respect of Ground Handling Services at Sardar Vallabhbhai Patel International Airport, Ahmedabad approved earlier by AERA (vide Tariff Order no 04/2025-26 dated 17.06.2025 for a further period of 90 days, effective from 14.08.2025 to 11.11.2025.

In this regard, the ISP has submitted the copies of the following documents:

- (i) Letter of Award (LOA) dated 19.07.2025 for provision of ground handling services at Ahmedabad airport (on regular basis for 10 years) issued by the airport operator in favour of M/s IndoThai.
- (ii) Letter of Extension dated 13.08.2025 issued by airport operator to M/s IndoThai, for extension of existing interim arrangement for provision of ground handling services at Ahmedabad airport.

**Authority's Examination of the request of Indo Thai for extension of validity of Ad-hoc Tariff for Ground Handling Services:**

6. The Authority notes that after the revocation of security clearance of the erstwhile ground handling agency (M/s Celebi Aviation Ground Handling India Private Limited), the airport operator (M/s AIAL) had terminated its agreement with the erstwhile GHA. The airport operator in order to ensure the continuity of ground handling services at Ahmedabad airport made an alternative interim arrangement (for 90 days) by appointing new ground handling agency namely M/s IndoThai in place of erstwhile ground handling agency.
7. The Authority considered the request of new ground handling agency i.e. M/s IndoThai in context of the extraordinary circumstances following the revocation of security clearance of the then ground handling agency at Ahmedabad airport, and had approved the ad-hoc tariff for M/s IndoThai for the period up to 13.08.2025, vide Order No. 04/2025-26 dated 17.06.2025.
8. It is noted that M/s IndoThai has emerged as the successful bidder in the Request for Quotation (RFQ) floated by the airport operator for selection of new agency on regular basis for the provision of Ground Handling Services at Sardar Vallabhbhai Patel International Airport, Ahmedabad for a period of 10 years.
9. The Authority also notes that M/s Indo Thai had incorporated AGHPort Aviation Service Private Limited, a 100% subsidiary of Indo Thai, as a special purpose vehicle, to fulfill its contractual obligations as per the Letter of Award (LOA) dated 19.07.2025 (in respect of new concession).



However, as per M/s IndoThai, owing to certain clearance and approvals, AGHPort Aviation Service Private Limited is not in a position to immediately function as ground handling agency at Ahmedabad airport. Hence, in the interim, M/s IndoThai requested the Authority for extension of the ad-hoc tariff (as on 13.08.2025), as approved by AERA vide its Order no. 04/2025-26 dated 17.06.2025, for a further period of 3 months i.e. from 14.08.2025 to 11.11.2025.

10. The Authority agrees that M/s AGHPort Aviation Service Private Limited (SPV incorporated by M/s IndoThai) will take some time to obtain the requisite regulatory approvals for functioning as Ground Handling Agency at Ahmedabad airport. Further, it will take some time for the new agency to submit its MYTP for determination of regular Tariff.
11. Considering the above, as an interim arrangement, the Authority decides to extend the Ad-hoc tariff (as on 13.08.2025) in respect of ground handling services at Ahmedabad airport, as approved by AERA vide Order no. 04/2025-26 dated 17.06.2025 in favour of M/s IndoThai Airport Management Services Pvt. Ltd, for further period from 14.08.2025 to 31.03.2026, or, till the validity of current interim arrangement between M/s Indo Thai and Airport Operator, whichever is earlier.
12. The Authority also decides that the ad-hoc tariff as per this Order shall become applicable to M/s AGHPort Aviation Service Private Limited (SPV) after it obtains the necessary regulatory approvals and commences the ground handling operations at SVPIA, Ahmedabad for the period upto 31.03.2026.
13. AGHPort Aviation Service Private Limited shall submit the MYTP to the Authority in the prescribed format along with necessary supporting documents, within two months from the date of commencement of its ground handling operations at Ahmedabad International Airport, for the determination of regular tariff, in respect of Ground Handling Services.

### **ORDER**


Upon careful consideration of the submissions made by the ISP as per paras 1,2,3,4 and 5 above and examination of the material available on records, the Authority, in exercise of powers conferred by Section 13(1)(a) of the Airports Economic Regulatory Authority of India Act, 2008, hereby orders that:

- (i) M/s IndoThai Airport Management Services Pvt. Ltd. (M/s IndoThai) is permitted to levy and collect charges for the Ground Handling Services at Sardar Vallabhbhai Patel International Airport, Ahmedabad, on ad-hoc basis, as per **Annexures (I, II & III)**, till the validity of interim license agreement with the airport operator, or, till the commencement of operations by the 100% subsidiary M/s AGHPort Aviation Service Private Limited of the M/s Indo Thai as per the LOA dated 19/07/2025, or, till 31.03.2026, **whichever is earlier**.
- (ii) The Authority further decides that the Ad-hoc Tariff as per this Order shall become applicable to M/s AGHPort Aviation Service Private Limited (SPV) after it obtains the necessary regulatory approvals and commences the ground handling operations at SVPIA, Ahmedabad airport, effective from its Commercial Operations Date (COD) upto 31.03.2026.
- (iii) The Authority decides that Tariff for Domestic Non-Scheduled & General Aviation operators, including Item-wise Charges, shall not exceed the approved Tariff(s) for relevant Domestic Scheduled Flights for similar class of aircraft(s).
- (iv) Tariff approved, hereunder, will be the maximum Tariff to be levied to users. No other charge(s) is to be levied over and above the approved Tariff.



- (v) For payment of ground handling charges in foreign currency, the RBI conversion rate as on the last day of the previous month will be applicable for the first fortnight and exchange rate as on 15<sup>th</sup> of the month will be applicable for the second fortnight.
- (vi) M/s IndoThai Airport Management Services Private Limited shall ensure compliance of Standardization of Ground Handling Equipment at Sardar Vallabhbhai Patel International Airport (SVPIA), Ahmedabad in accordance with the directives issued by the ministry of Civil Aviation vide letter no. AV-24011/10/2021-AAI-MOCA dated 01.11.2021.
- (vii) The Airport Operators, shall publish the Ad-hoc tariff as per this Order at their official website for the information of all Stakeholders.
- (viii) The Tariff determined herein above is excluding of applicable taxes, if any.
- (ix) The Airport Operator shall ensure compliance of the Order.

By the Order of and in the Name of the Authority

  
(Suyash Narain)  
Secretary

To,

Mr. Vikas Ladia, Director  
M/s Indo Thai Kolkata Private Limited,  
5 JBS Halden Avenue,  
Kolkata, West Bengal - 700105.

सत्यमेव जयते

Copy for information to:

- 1) Secretary, Ministry of Civil Aviation, Rajiv Gandhi Bhawan, Safdarjung Airport, New Delhi-110003.
- 2) Chief Airport Officer, Ahmedabad International Airport Limited, Ahmedabad- 382421, Gujarat.

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AERA





**Ad-hoc Tariff Rate Card approved by AERA for**  
**M/s IndoThai Ahmedabad Private Limited in respect of its Ground Handling Services**  
**at Sardar Vallabhbhai Patel International Airport, Ahmedabad**  
**For Scheduled Aircraft Operators (Domestic\* & International)**

**Effective from 14.08.2025 upto 31.03.2026**

(Amount in ₹)

Aircraft Code	PAX	RAMP	Full/ Comprehensive
<b>Domestic Passenger Flight</b>			
Below Code B	4,140	12,400	16,540
Code B	5,820	17,450	23,270
Code C	9,110	27,350	36,460
Code D	13,980	41,940	55,920
Code E	31,610	94,820	1,26,430
<b>International Passenger Flight</b>			
Code C	33,290	99,840	1,33,130
Code D	53,170	1,59,540	2,12,710
Code E	60,850	1,82,540	2,43,390
Code F	73,020	2,19,050	2,92,070
<b>Domestic Cargo Flight</b>			
Code C	NA	37,040	NA
Code D	NA	60,200	NA
Code E	NA	1,04,190	NA
<b>International Cargo Flight</b>			
Code C	NA	1,27,630	NA
Code D	NA	1,70,170	NA
Code E	NA	2,12,720	NA
Code F	NA	2,55,270	NA

\* Tariff for Domestic Scheduled Flights is also applicable to Domestic 'Non-Scheduled & General Aviation Flights

**Notes:-**

- Above Tariff Rates are excluding of all applicable taxes.
- Charges indicated above are the maximum service charges that could be levied to Users. No other charge(s) is to be levied over and above the approved Tariff Rates.
- For payment in foreign currency, the RBI conversion rate as on the last day of the previous month will be applicable for the first fortnight and the rate as on the 15<sup>th</sup> of the month will be applicable for the second fortnight.





**Ad-hoc Tariff Rate Card approved by AERA in respect of  
M/s IndoThai Ahmedabad Private Limited in respect of its Ground Handling Services  
at Sardar Vallabhbhai Patel International Airport, Ahmedabad  
Effective from 14.08.2025 upto 31.03.2026**

**For International 'Non-Scheduled & General Aviation Flights'**

(Amount in ₹)

<b>Aircraft MTOW</b>	<b>(Rate in ₹) (FY 2025-26)</b>
0-5000	49,340
5001-10000	86,710
10001-20000	139,460
20001-30000	140,470
30001-40000	156,500
40001-50000	164,200
50001-100000	176,410
100001-200000	211,830
Above 200000	300,500

\*MTOW - Maximum Takeoff Weight

**Notes:**

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- Charges indicated above are the maximum service charges that could be levied to Users. No other charge(s) is to be levied over and above the approved Tariff Rates.
- For payment in foreign currency, the RBI conversion rate as on the last day of the previous month will be applicable for the first fortnight and the rate as on the 15th of the month will be applicable for the second fortnight.





**Ad-hoc Tariff Rate Card approved by AERA in respect of**  
**M/s IndoThai Ahmedabad Private Limited in respect of its Ground Handling Services**  
**at Sardar Vallabhbhai Patel International Airport, Ahmedabad**  
**Effective from 14.08.2025 upto 31.03.2026**

**Item-wise Charges for Ground Handling Services in respect of Domestic and International Flights**

(Amount in ₹)

S. No.	Details of Services /Equipment	Unit	Domestic	International
1	VIP Vehicle	Per Service	2,894	5,788
2	Wheel Chair	Per Service	1,389	2,315
3	Ambulift	Per Service	8,103	16,207
4	Tail stand	Per Use	8,153	12,544
5	Ground Power Unit	Per Hour	9,261	19,996
6	Air Cooling Unit per hour usage	Per Hour	16,207	45,375
7	Brake Cooling Unit	Per flight	26,815	41,254
8	Trestle	Per Hour	2,145	3,300
9	Headset service	Per Flight	2,315	5,788
10	Apron Transport (Passenger)	Per Trip	3,473	5,788
11	Crew Transport	Per Trip	3,473	5,788
12	Air Starter Unit	Per Start	15,666	24,698
13	Pushback for wide body aircraft	Per Push	17,364	28,941
14	Pushback for narrow body aircraft	Per Push	11,576	18,522
15	Towing of wide body aircraft	Per Tow	17,364	30,098
16	Towing of narrow body aircraft	Per Tow	16,948	26,073
17	Baggage ID	Per Service	8,793	13,529
18	LDL	Per hour	17,364	27,783
19	MDL	Per hour	23,153	43,990
20	Toilet truck	Per Flight	4,631	12,825
21	Water truck	Per Flight	4,631	11,092
22	Forklift	Per Hour	9,011	13,863
23	Conveyor belt	Per Hour	5,209	10,419
24	Vacuum Cleaner	Per Hour	2,252	3,465
25	Baggage Tugs	Per Hour	4,515	9,261
26	Baggage/Cargo cart	Per Hour	2,789	4,291
27	Container/Pallet Dolly	Per Hour	2,315	5,281
28	Container/Pallet Dolly 20 FT	Per Hour	4,631	10,563
29	Passenger Step (mobile)	Per Hour	4,052	8,746
30	Towbar	Per Use	4,321	6,846
31	Ballast Bags refill	Per refill-per bag	1,564	2,407
32	Operational Flight Plan Print Out	Per service	3,219	4,953
33	Cabin loading/unloading Narrow Body	Per hour	17,161	26,401
34	Cabin loading/unloading Wide Body	Per hour	21,451	33,002
35	Full body suit PPE	Per suit	1,620	2,492
36	ATC payment services	Per flight	6,946	24,796
37	Very Important Persons	Per Passenger	2,315	6,910
38	Transit w/o visa Pax.	Per Passenger	2,315	6,910



S. No.	Details of Services /Equipment	Unit	Domestic	International
39	UM Handling	Per Child	2,315	4,522
40	Deportee/ Inadmissible Handling	Per Passenger	4,492	6,910
41	Excess Baggage Fee (% of collection)	Amount collected	15%	
42	Aircraft marshalling	Per service	3,219	4,953
43	Aircraft Disinfection – Pax. Aircraft Code C	Per service	9,655	14,853
44	Aircraft Disinfection – Pax. Aircraft Code D/E	Per service	18,231	28,048
45	Aircraft Disinfection – Pax. Aircraft Code F	Per service	28,423	43,728
46	Aircraft Disinfection - Freighter Aircrafts	Per service	5,926	9,116
47	Stationary (Boarding card & Tags)	Per Flight	8,580	13,200
48	Manual Check-In	Per Passenger	162	249
49	Interior Cleaning – Narrow Body	Per Service	10,419	23,362
50	Interior Cleaning - Wide Body	Per Service	16,207	41,200
51	Arrange Non-Scheduled Crew Hotel Accommodation	Per flight	1,572	2,419
52	Direct crew through airport facilities	Per Service	3,231	4,972
53	Cargo Supervision services	Per Flight	12,286	18,902
54	Unit Load Device (ULD) Storage	Per ULD/per day	2,129	3,276
55	White collar staff	Per staff per hour	3,241	5,113
56	Blue collar staff	Per staff per hour	2,161	3,380

**Notes:**

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- For payment in foreign currency, the RBI conversion rate as on the last day of the previous month will be applicable for the first fortnight and the rate as on the 15th of the month will be applicable for the second fortnight.

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